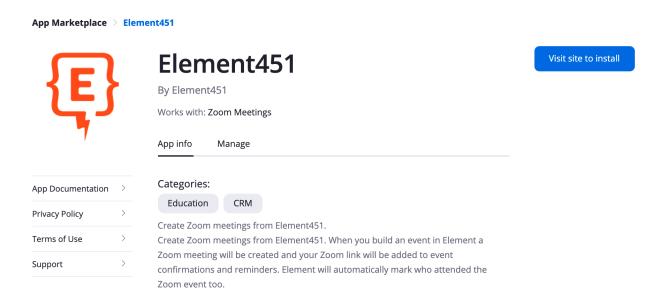
# Getting Started with "Element451" Zoom Integration



setting Started with "Element451" Zoom Integration	1
Prerequisites	2
Overview	2
How is your Zoom data used by Element451?	2
How to install the integration?	3
How to use the integration features?	5
Adding a new Meeting to your Event Date	5
2. Updating existing Date Meeting	6
Prerequisites	6
3. Removing an existing Date Meeting	6
Prerequisites	7
Tagging Event registrants as attended	7
Prerequisites	7
How to uninstall the "Element451" integration?	8
Uninstalling the "Element451" Add-on	8
2. Uninstalling the "Element451" Add-on from Element451 Dashboard	8
Troubleshooting	9
Common Installation Issues	9
Other issues	9
How to get support?	9

# **Prerequisites**

- Zoom feature enabled for the Element451 Client
- Element451 dashboard administrator user with:
  - Permissions to manage events on Events451 feature
- Zoom account of any type

#### **Overview**

The Element451 integration with Zoom allows you to create Zoom Meetings for your virtual events easily and from inside the Element451 Events dashboard. Users registered for your event will be automatically marked as attended as they join your event meeting.

Here are some terms to be familiar with as you read this document:

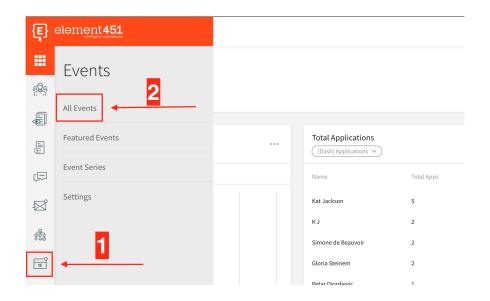
- "Client" refers to your School/Organization.
- "Meeting" will be used as a reference to a Zoom meeting.
- "Date" will be used as a reference to Element451 Event Dates.

# How is your Zoom data used by Element451?

- **Meetings details**: allows us to display and update meeting details, including the advanced settings. We will only see details for meetings created through Element451.
- **Profile email**: used to display the account that is currently signed in for Zoom integration.

# How to install the integration?

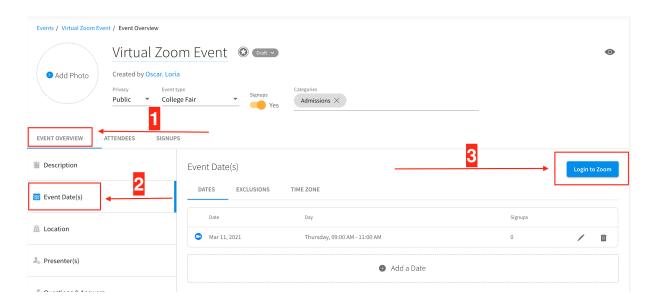
- 1. Access Element451 Client dashboard using your administrator credentials.
- 2. Navigate to the "Events" > "All Events" section on the side menu.



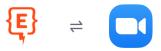
3. Click to create a new virtual Event and select "Make it a Zoom" option.



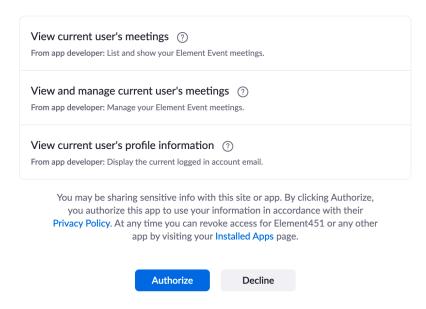
- 4. On Event view, navigate to "Event Overview" tab > "Event Date(s)".
- 5. Click the "Login to Zoom" button.



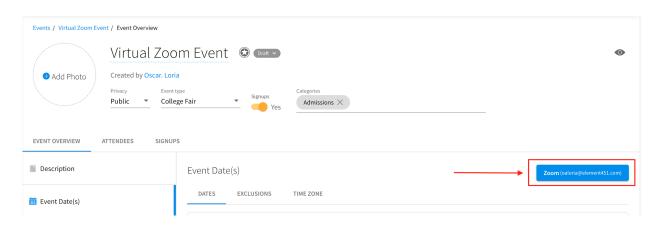
6. Authorization screen on the Zoom website will appear and you will be asked to grant Element451 access to your information.



# Element451 is requesting access to your Zoom account



7. Once authorized you will be redirected to the Element451 Client dashboard and now you will see a "Zoom" button with your Zoom account email displayed. Here is where you can later logout from zoom integration.

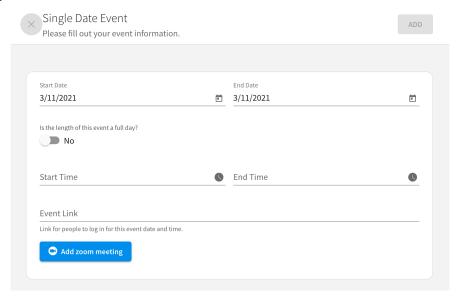


Now you are ready to start creating Meetings for your Element451 Events.

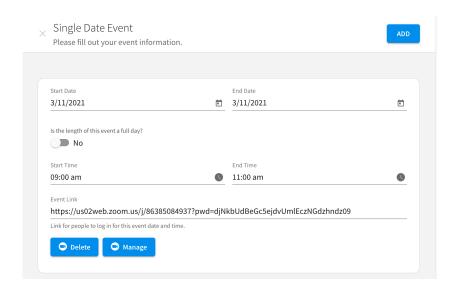
# How to use the integration features?

#### 1. Adding a new Meeting to your Event Date

When adding a new **Date** or updating an existing **Date**, you will see the "Add Zoom Meeting" button on the **Date** editing form. By clicking the button Element451 will instantly create a new **Meeting** for you.



If you decide to discard a new **Date** instead of clicking "Add", Element451 will clean up the created **Meeting**. Once a **Meeting** has been added to an existing **Date** or the new **Date** has been added to your Event, you will have the option to update or unlink the **Meeting** using the "Delete" and "Manage" buttons under the event link in the **Date** editing form.

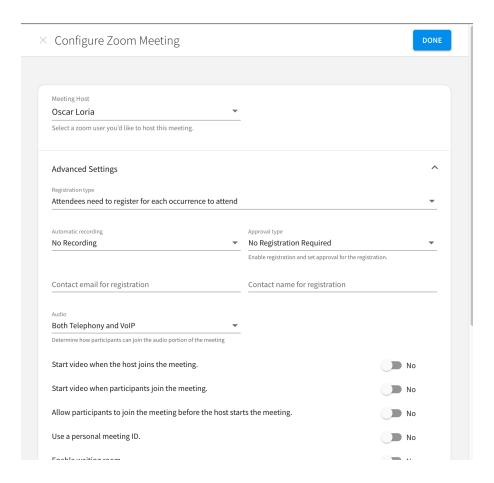


Don't forget to click the "Add" or "Update" button at the top of the **Date** editing form to save your changes.

#### 2. Updating existing Date Meeting

Once you create a **Meeting** for a **Date**, any change you make to the **Date** on the date or time will be automatically saved and reflected in the added **Meeting** when the **Date** changes are saved.

If you click on the "Manage" button the edit screen will appear and you will be able to adjust the **Meeting** settings, these changes will be saved and reflected in the added **Meeting** as soon as you click on the "Update" button for the **Date** changes.



#### Prerequisites

Have an existing Date with a Meeting added.

#### 3. Removing an existing Date Meeting

You have the freedom to remove the **Meetings** added with your **Dates** whenever you want by clicking the "Delete" button.

This action will immediately remove the link between your **Date** and the **Meeting**, it's your decision if you also want to delete the **Meeting** associated.

You will get a confirmation dialog before proceeding with this action.

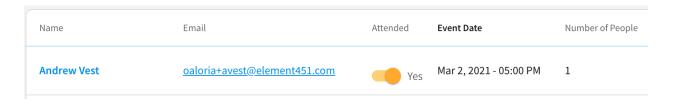
	No	Yes
Event has zoom meeting connected, do you want to delete that as well?  No		
Are you sure you want to delete this event date(s)?		

#### Prerequisites

• Have an existing **Date** with a **Meeting** added.

#### 4. Tagging Event registrants as attended

Once the **Meeting** has been started and users start joining it, Zoom will let Element451 know who is joining the **Meeting**. Element451 will match those users by email address and mark them as "Attended" for the **Date** that is taking place. In order to take advantage of this feature, users must be required to join the meeting by signing into Zoom.



#### **Prerequisites**

- A **Date** with a **Meeting** added.
- The Event must be live according to the **Date** date and time.
- The **Meeting** must have started.
- Users must be required to join the meeting by sign in to Zoom.

#### How to uninstall the "Element451" integration?

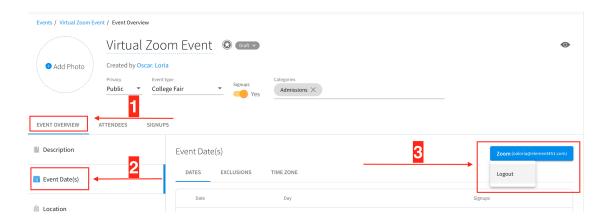
- 1. Uninstalling the "Element451" Add-on
  - 1. Login to your Zoom Account and navigate to the Zoom App Marketplace.
  - 2. Click "Manage" > "Installed Apps" or search for the Element451 App.
  - 3. Click the Element451 App.
  - 4. Click Uninstall.

**Deauthorizing** the "Element451" integration will immediately remove any link between Element Event Dates and Meetings, by removing all your Meeting references and the access details for your Zoom Account, however we will not delete the Meetings from Zoom.

- 2. Uninstalling the "Element451" Add-on from Element451 Dashboard
  - 1. Access Element451 client dashboard using your administrator credentials.
  - 2. Navigate to the "Events" > "All Events" section on the Element451 dashboard side menu.
  - 3. Click to edit an existing Event, or create a new Event.
  - 4. On Event view, navigate to "Event Overview" tab > "Event Date(s)".
  - 5. Click on the "Zoom" button and select "Logout".

This action will also deauthorize "Element451 Admin" application from your zoom account.

**Uninstalling** the "Element451" integration will immediately remove any link between Element Event Dates and Meetings, by removing all your Meeting references and the access details for your Zoom Account, however we will not delete the Meetings from Zoom.



# **Troubleshooting**

#### Common Installation Issues

- Cannot access Events:
  - You might not have permissions to see this module. Check with your Element451 administrator.
- Cannot see "Login to Zoom" button:
  - You might not have permissions to install this feature. Check with your Element451 administrator.
  - Your organization account might not have Zoom feature enabled. Check with Element451 customer support.

#### Other issues

• Event registrant is not tagged as attended: This action is limited to the user signing in to Zoom email address matching the email address they have on Element451.

#### How to get support?

If you experience any unexpected issues visit <u>Element451 help page</u> and see all the available contact channels.

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